

Truckload Carriers Association

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(via email: [REDACTED])

July 28, 2010

Major Gen. Vincent Boles
c/o Washington Speakers Bureau
1663 Prince Street
Alexandria, VA 22314

Dear Vinny:

Thank you for speaking at our 2010 Refrigerated Division Annual Meeting in beautiful Sunriver, Oregon. By all initial reviews, this meeting was a huge success! Obviously, you were well received by the audience as demonstrated by the standing ovation at the end.

Your contribution was fundamental to our success! Your background in logistics certainly parallels our trucking industry and the information you provided was relevant and helpful.

I hope your anniversary in Sunriver was a positive and memorable experience. Once again, thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "W. Giroux". The signature is fluid and cursive, with a large initial "W" and a long, sweeping tail.

William Giroux, CMP
Executive Vice President